

#### Who We Are

Good IT consultants are strong generalists with expertise in all areas, and here at Coubari we are no exception. We are a team of highly experienced engineers who combine over a decade's experience in providing a range of different IT solutions to a wealth of diverse client types with our position at the cutting edge of new technologies, to provide you with a unique service.

At Coubari, we know that IT provision must be aligned with business goals and processes, to maximise efficiencies and both encourage and enable growth. We work closely with our clients on both the strategic and technical aspects of IT planning to ensure your business keeps up with demand and fully exploits new and increasing opportunities within the marketplace.

### Firewall and Security

Security of our clients' email and data is paramount. This is why we utilise enterprise-class security devices to protect your network and electronic content. Our clients know that they have the best-in-class firewall protecting their business.

We also ensure that you have automated up-to-date antivirus and web-filtering solutions, coupled with strong file access and security permissions to protect against malicious software, viruses and unauthorised access.





**DELIVERING BUSINESS TECHNOLOGY** 





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# **Consultancy**

Coubari can provide high-level IT support to companies which already have in-house desktop support staff, but need strategic and business requirements taken care of without the associated costs of a permanent IT manager. We have the flexibility to take care of third- to fourth-line technical support, such as network and infrastructure design and set-up, or work with manangers and existing IT staff to roll out new. cost-saving technologies to drive your business forward.



#### **Outsource your IT**

Some businesses believe that outsourcing IT support can lead to compromises in the level and quality of service they receive, but we say that this is entirely dependent on the provider you choose. In the current economic climate, business process

outsourcing is increasingly a more desirable option. With Coubari, we guarantee to provide you with comprehensive support which matches all your business needs, allowing you to cut costs without compromising efficient business practices.



Coubari provides consistent and anytime, anywhere access to email and data, vital for working remotely or on the move.

## Responsive IT Helpdesk

An IT helpdesk and fast technical escalation point rolled into one means you won't have to wait for referral after referral to benefit from our experience and get a quick solution to your query.

Our helpdesk is your users'

and, whilst we aim for issues to be few and far between, we denjoy the opportunity to find on what makes your team tick and use this information to inform strategic IT decision-making and recommendations for your business.



### **Disaster Recovery**

Businesses can suffer huge financial losses or even go under if they cannot access their emails and data within a set period of time in the event of a disaster, be it human error, hardware failure, malicious attacks or natural hazards. Our customisable disaster recovery service replicates one or more of your business-critical servers so you will retain continued access to your key email or data in the event of any on-premises server failure. Disaster recovery isn't just an insurance requirement but vital business practice.

Coubari's breadth of knowledge and experience in this area is kept up to date with regular firewall security training to ensure our engineers always know how to keep your systems safe.

Our technical audits analyse your current system and provide a route map to get you from where you are to where you want to be.

# Network Design and Infrastructure

Robust and intelligent infrastructure design is core to any business activity using IT. Server and network infrastructure is the technology that runs your email, hosts your critical data, protects your systems from viruses and other malicious

attacks, and enables
your employees to work
together and access key
data remotely. Coubari
delivers a cost-effective,
robust and powerful
platform which ensures
you have the tools needed
to respond to change and
grow your business.

#### Coubari Cloud

The cloud's ability to save businesses time and money and improves service levels without compromising security far surpasses that of a complete on-premises solution.

Coubari's cloud-based solutions will host both your infrastructure and applications. Your data are hosted offsite in a highly secure data centre, and software and infrastructure are delivered on demand across the internet.

Our high performance virtual servers are monitored 24 hours a day by qualified engineers and are designed to deliver

Our online backup service also allows businesses to schedule automated offsite backups of critical files and data from onpremises servers or remote employees' PCs to protect your important electronic assets.

